


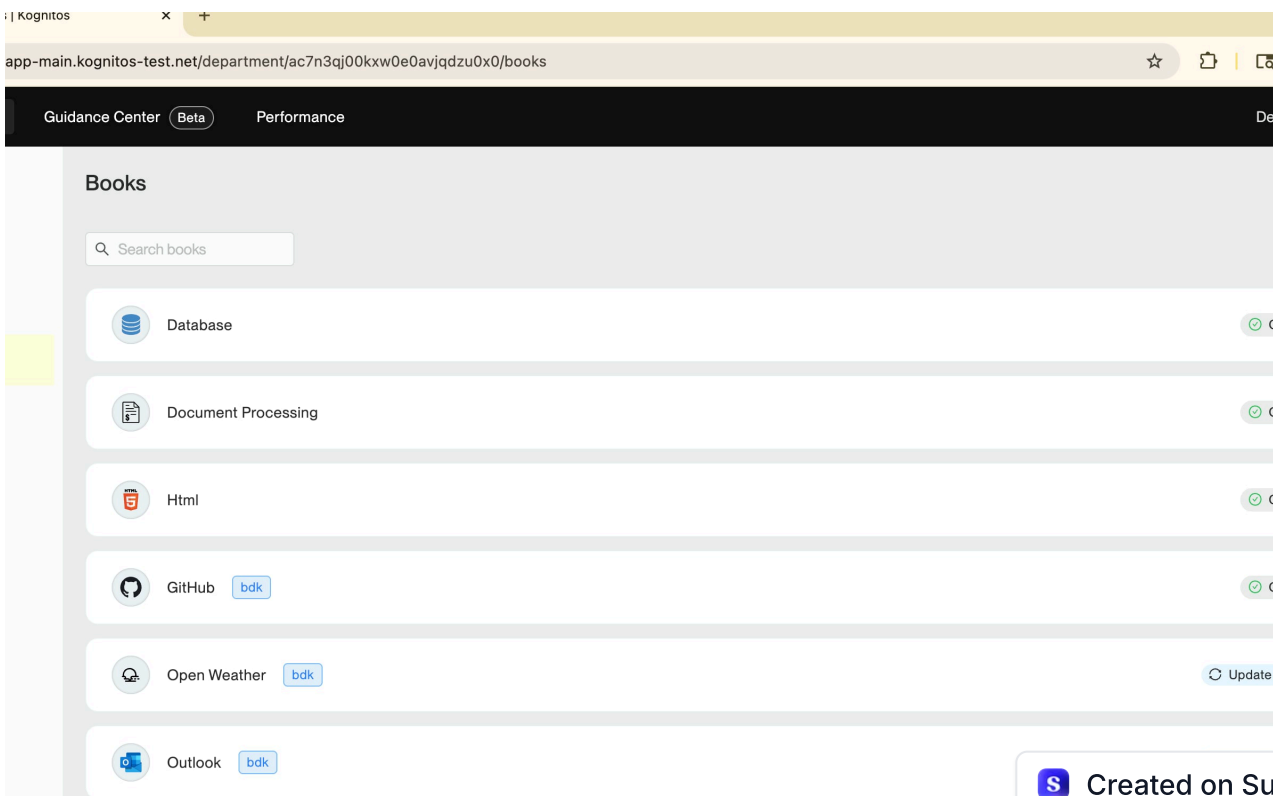
FAQ

Frequently Asked Questions for the Kognitos REST API.

1. How do I get an API Key?

1. Log in to your Kognitos account.
2. Navigate to **User Icon > API Keys**.
3. Click on **New API Key**. Assign it a name and a scope.
4. Click **Create** to generate your secret key. Store the key securely, as it won't be shown again.

 Check out the [API Keys](#) guide for more details on creating and managing API keys.

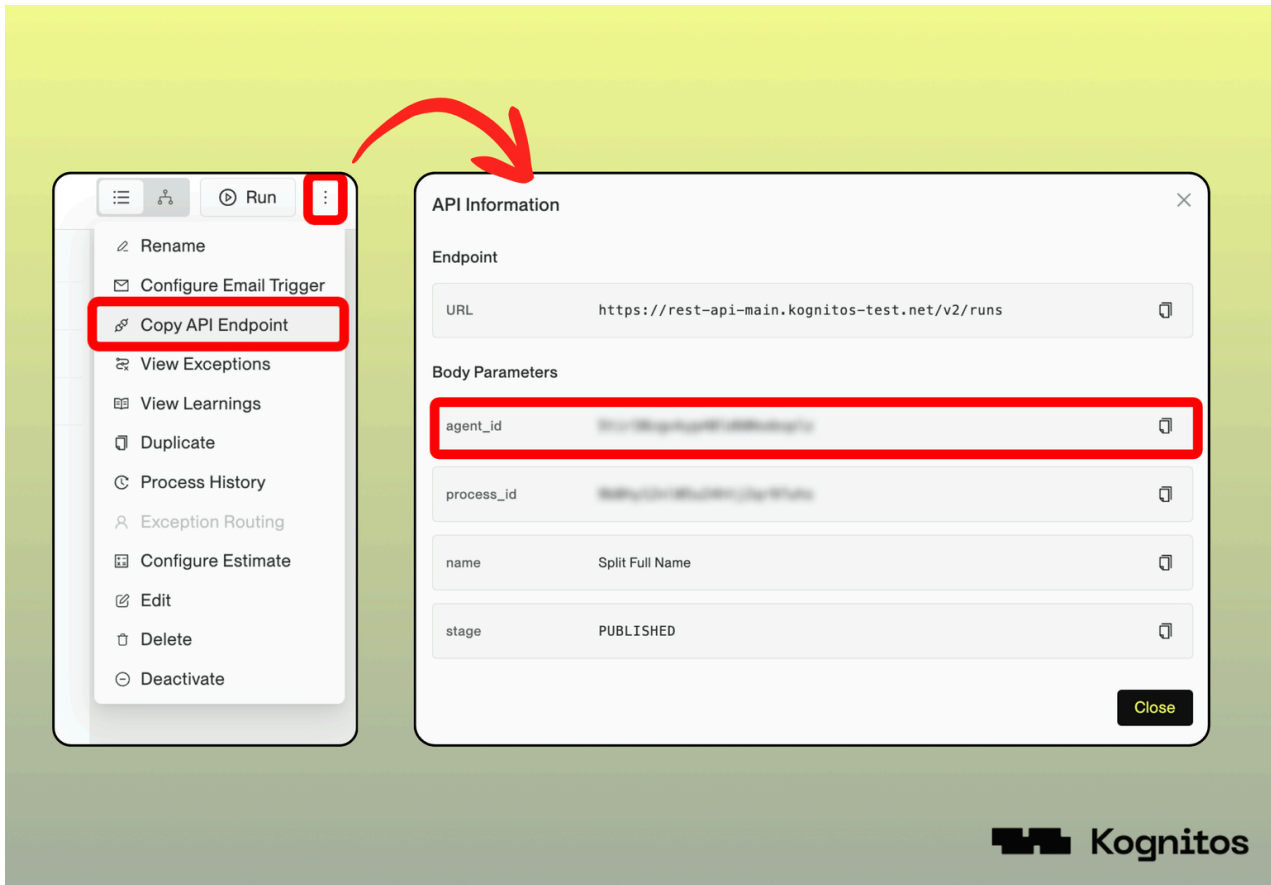


2. How do I get an agent ID?

There are two ways you can get an agent ID:

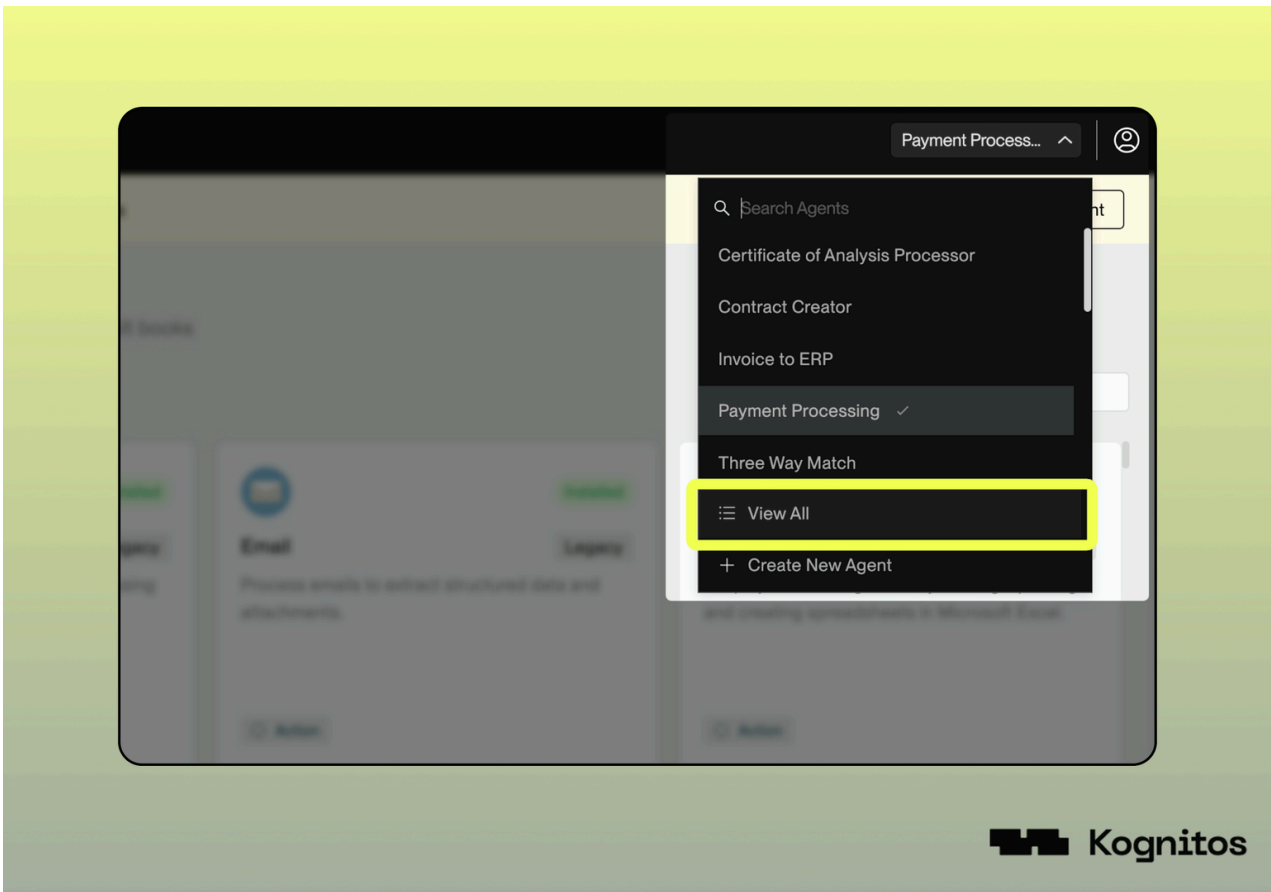
Option 1: Copy API Endpoint

1. Navigate to **Processes** and click into a process.
2. Click on the menu in the top-right (**:**) and select **Copy API Endpoint**.
3. Copy the **agent_id** from the API Information that appears.



Option 2: View All Agents

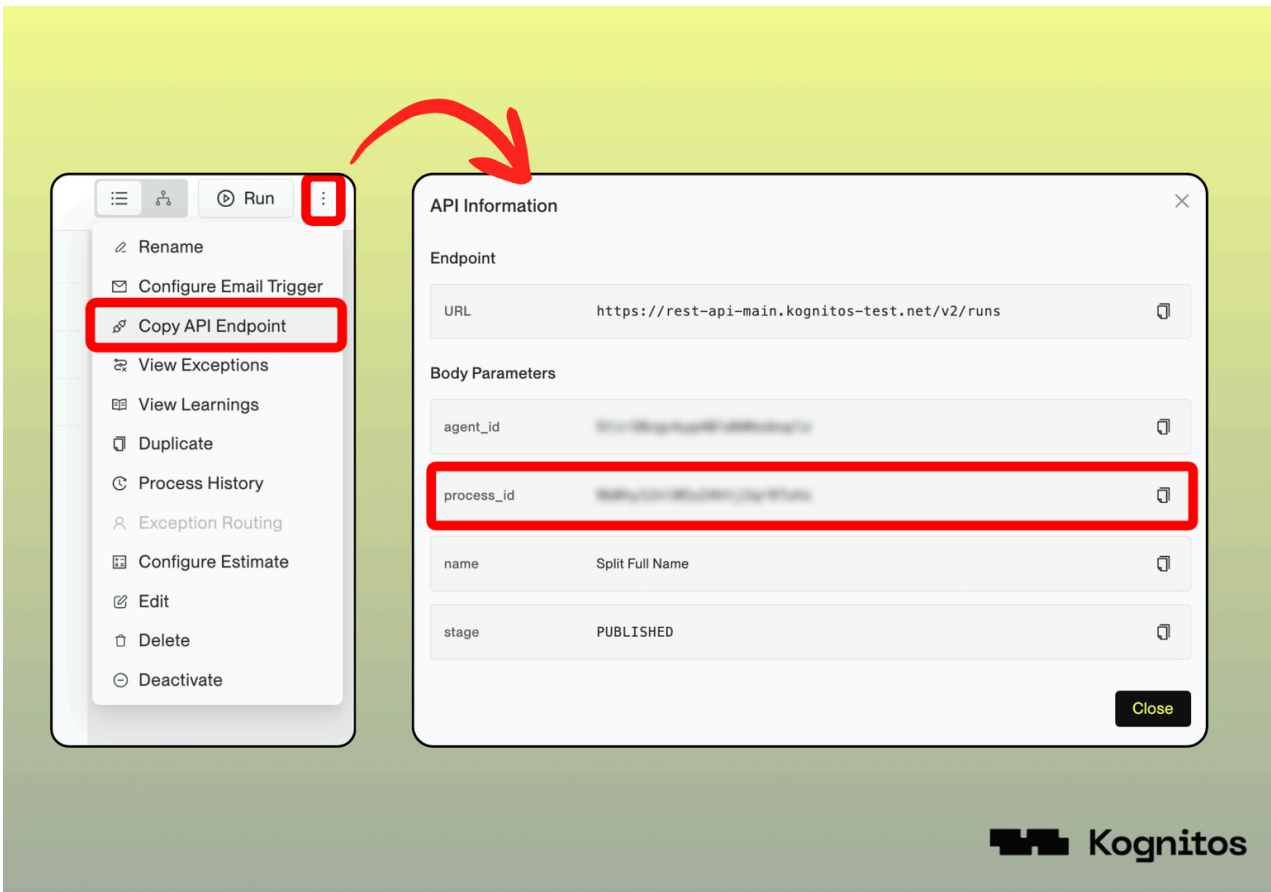
Click on the **agent dropdown** menu and select **View All** to see a complete list of all your agents with their corresponding IDs:



3. How do I get a process ID?

Option 1: Copy API Endpoint

1. Navigate to **Processes** and click into a process.
2. Click on the menu in the top-right (**:**) and select **Copy API Endpoint**.
3. Copy the **process_id** from the API Information that appears.



Option 2: Via API

Make a GET request to `/v2/processes`. Replace `YOUR_AGENT_ID` with your agent ID and `YOUR_API_KEY` with your API key in the following request:

```
curl -X GET "https://rest-api.app.kognitos.com/v2/processes?agent_id=YOUR_AGENT_ID" \
-H "x-api-key: YOUR_API_KEY"
```

Look for the **id** in the response, which is the **process ID**:

```
{
  "agent_id": "9xk2m3pd7tq8v1za4b5n6c7e8f",
  "stage": "Published",
  "id": "a1b2c3d4e5f6g7h8i9j0klmn1",
  "name": "extract company names from resumes"
},
{
  "agent_id": "9xk2m3pd7tq8v1za4b5n6c7e8f",
  "stage": "Draft",
  "id": "o9p8q7r6s5t4u3v2w1x0yzab2",
  "name": "summarize customer feedback comments"
}
],
"continuation_token": null
}
```

4. How do I get a run ID?

Make a GET request to [**v2/runs**](#) to retrieve a list of runs. Replace

`YOUR_PROCESS_ID`, `YOUR_AGENT_ID`, and `YOUR_API_KEY` with your actual values:

```
curl -X GET "https://rest-api.app.kognitos.com/v2/runs?
process_id=YOUR_PROCESS_ID&agent_id=YOUR_AGENT_ID&limit=10" \
-H "x-api-key: YOUR_API_KEY"
```

Look for the **id** in the response, which is the **run ID**:

```
{
  "items": [
    {
      "id": "9nvx1hdm9bd74rp585oe81t5i",
      "name": "Process invoice 42",
      "process_id": "b4fzng2hynbdemslfd5k044fgd",
      "agent_id": "a7xm2kp9qwj3v5nh8t4c6r1e9z",
      "stage": "Published",
      "status": "Succeeded",
      "created_at": "2021-01-01T12:00:00"
    }
  ],
  "continuation_token": null
}
```

5. How do I start a new run using the API?

Without Files

To trigger a new run *without* file uploads, see [Example 6: Start a New Run](#), which shows how to make a POST request to `/v2/runs`, include required fields (*name*, *process_id*, *agent_id*, *stage*) and pass optional input parameters.

With One or More Files

To trigger a new run *with* one or more files, see [Example 7: Start a New Run \(with File Upload\)](#), which shows the complete 3-step workflow:

1. Make a POST request to `/v2/files`
2. Make a POST request to the upload URL obtained in Step #1
3. Make a POST request to `/v2/runs` to start a run with the file ID in the `file_ids` array

6. How do I populate the outputs when getting a run's result?

When you retrieve a run via `GET /v2/runs/{run_id}`, the API returns facts that start with **"the output"** in the `outputs` field of the response.

In your automation process, define facts like `the output value` or `the output invoice number` at the top level (not within a subprocess or indented blocks). For example:

```
the output invoice number
the output total amount
the output status
```

API Response

When you call `GET /v2/runs/{run_id}`, you'll receive:

```
{
  "id": "9nvx1hdm9bd74rp585oe81t5i",
  "name": "Process invoice 42",
  "status": "Succeeded",
  "outputs": [
    {
      "name": "invoice number",
      "value": "INV-2024-001"
    },
    {
      "name": "total amount",
      "value": 1500.00
    },
    {
      "name": "status",
      "value": "processed"
    }
  ]
}
```

7. How do I make API requests with Postman?

Import our pre-built Postman collection to quickly call all Kognitos REST API endpoints.



kognitos-rest-api-postman-collection.json

Download

Open

Step 1: Import the Collection

1. Download the **Kognitos REST API Postman Collection** (above).
2. Open Postman and click **Import**.
3. Select the downloaded JSON file. The collection will appear in your workspace with all endpoints organized.

Step 2: Set Up Environment Variables

Create environment **variables**:

Variable	Description	Example Value
<code>api_key</code>	Your API key	<code>your-api-key-here</code>
<code>base_url</code>	API base URL for your region	<code>https://rest-api.app.kognitos.com</code>
<code>agent_id</code>	Your agent ID	<code>a7xm2kp9qwj3v5nh8t4c6r1e9z</code>
<code>process_id</code>	Your process ID	<code>b4fzn1ghy2nbd3ems6lfd5k044fgd</code>

3. Save the environment and select it from the dropdown.

Step 3: Make Requests

The collection includes pre-configured requests for all endpoints. The `x-api-key` header and base URLs use the environment variables you set up, so you can start making requests immediately.

8. How can I import Postman output into Kognitos?

1. Save the response from Postman as a `.json` file and upload it to your Kognitos automation.
2. In your automation, write the following lines to upload and open the JSON file:

```
the file
open the json at the file
```

✔ You can also use the [HTTP book](#) to make API requests directly from Kognitos instead of Postman. See [FAQ #10](#) for more details.

10. How do I call the Kognitos REST API from within an automation?

You can make requests to the Kognitos REST API directly from within a Kognitos playground or process automation using the [HTTP](#) book.

Example: Get All Processes

```
create a json
use the above as the headers
set the headers's "x-api-key" to "YOUR_API_KEY"
retrieve "https://rest-api.app.kognitos.com/v2/processes?
agent_id=YOUR_AGENT_ID"
... the headers is the headers
the output is the above
```

Example: Get a Specific Run

```
create a json
use the above as the headers
set the headers's "x-api-key" to "YOUR_API_KEY"
retrieve "https://rest-api.app.kognitos.com/v2/runs/YOUR_RUN_ID"
... the headers is the headers
the output is the above
```

Example: Start a New Run

```
create a json
use the above as the headers
set the headers's "x-api-key" to "YOUR_API_KEY"
```

```
create a json
use the above as the request body
set the request body's "name" to "Process invoice"
set the request body's "process_id" to "YOUR_PROCESS_ID"
set the request body's "agent_id" to "YOUR_AGENT_ID"
set the request body's "stage" to "Published"
```

```
post the request body to "https://rest-api.app.kognitos.com/v2/runs"
... the headers is the headers
```

```
the output is the above
```